



Life.Naturally Chiropractic - 16345 S. Harlem Ave Ste 250 Tinley Park IL 60477

P: 708-548-9398

PRACTICE POLICIES

APPOINTMENTS AND CANCELLATIONS: Life Naturally LLC strives to serve as many patients as our schedule will allow. In order to be courteous to others who may be on our waiting list, it is required that you cancel or reschedule **24 hours in advance** of your scheduled appointment time. Current patients will be responsible for a fee of \$35 if you do not cancel your appointment with 24 hours advanced notice. Due to the dedicated visit length, **new patients will be charged the full appointment fee for a no show and 50% for a reschedule if done less than 24 hours prior to the appointment time.** This is necessary because a time commitment is made to you and is held exclusively for you. If you are late for a session, you may lose some of that session time. Life Naturally LLC does reserve the right to extend grace for extenuating circumstances at our discretion.

Automated Text reminders: these are a courtesy service and do not replace the patient/guardian's responsibility for keeping their appointment time. You are opted-in by signing this form, you can opt out at any time by texting STOP to the service, editing the settings in your client portal, or reaching out to the office to be removed by a member of the staff. For help with texting, please reach out to the staff at 708-548-9398 or by emailing team@lifenaturallychiro.com. Standard messaging/data rates may apply. Messaging is 24 hours prior to any scheduled appointment.

Real Time Texting: Life Naturally LLC offers the ability to text us at our main phone number in real time and receive replies from the staff and doctors. These can be texts in regards to scheduling, questions about your care, or medical questions for the physicians. You are opted-in by signing this form, you can opt out at any time by texting STOP to the service, editing the settings in your client portal, or reaching out to the office to be removed by a member of the staff. For help with texting, please reach out to the staff at 708-548-9398 or by emailing team@lifenaturallychiro.com. Standard messaging/data rates may apply. Messaging frequency varies.

Timing: Adjustment sessions can vary in their time frame, however your session includes the time blocked out in your online scheduling request. If you need require a longer session for consultation please be sure to reach out via phone or email to the doctor in advance so you can be assured to receive that extra time.

A \$35 service charge will be charged for any checks returned for any reason for special handling, as well as any payments disputed in error for services rendered or missed visit fees agreed upon